

All BINYAH Staff Members/Employees:

Company Quality Policy Statement

- To endeavor in a **continual** improvement of our business processes and create an environment of excellence by which management and staff will strive to gain an edge over competitors.
- To focus on client **satisfaction** by proactive approach in meeting contractual requirements and all applicable regulatory requirements.
- To **communicate** with clients on a continuous basis for the purpose of anticipating needs and augmenting opportunities.
- To make every **effort** and deliver high quality projects and services.
- To abide by **transparency** for good relations with our stakeholders, clients and employees.

Per Company Quality Policy, all Employees are committed for the following:

- We as a **quality** focussed organization shall give utmost importance and emphasis to provide highest quality projects.
- Individuals and Team to **ensure** we fully understand details of contractual/technical requirements of the client to deliver projects efficiently.
- To be **proactive** and take initiative in informing client of value added recommendations for improving quality of work.
- To **minimize** the approval cycle by ensuring documents/drawings delivered to the client have complete information with high level of accuracy.
- Staff members of all disciplines and departments to work as a **cohesive** team and ensure quality and schedule expectations of client are met.
- Staff members shall **continuously** strive to gain an edge through periodic review of **key performance indicators**.
- To be **agile** and create an environment of excellence and have capacity for rapid change and flexibility according to business needs.
- To **convey** their schemes in a positive, warm and friendly manner with all stakeholders and achieve a healthy working environment.
- To produce a well **documented** execution plan to meet project commitments.
- We shall give greatest attention to provide highest **customer** satisfaction.
- Client clarifications requested shall be **responded** in an expeditious manner.
- To continuously strive and improve **core** competence and technical knowledge.

ENGR. FAHAD M. ALMESFIR
Chief Executive Officer